

May 25, 2023

RE: Upcoming Rate Adjustment

Dear Valued Athens Customer,

Athens Services is dedicated to providing a best-in-class experience to each customer. As part of our commitment to you, we strive to provide transparent and timely communications regarding your services.

What is Changing in Your Community?

Effective July 1, 2023, your waste and recycling collection rates will reflect an increase of 8.0% in accordance with the terms of the City of Azusa franchise agreement. This rate adjustment is based on the Consumer Price Index (CPI) and applies to all customers and service rates.

Why Are Rates Changing?

In today's economy, the cost of fuel, labor, and equipment continue to rise at an accelerated pace. Rate adjustments are necessary to offset the increasing costs of collection, recovery of organics and recyclables, and the disposal of non-recoverable waste.

This adjustment will allow us to continue to provide the highest level of service and quality you have come to expect from Athens.

State Law SB 1383 – California's Short-Lived Climate Pollutant Reduction Strategy

With the implementation of Senate Bill (SB) 1383, all Californians are required to separate into an organics container ALL of their green waste, food scraps, and food-soiled paper (100% fiber-based). This is a statewide effort to reduce the disposal of organics materials from the landfill. As a result, rates were adjusted to reflect the increased costs of organics collection and processing.

Athens at Your Service

If you have any questions regarding the upcoming rate adjustment, please contact our Customer Care Center at (888) 336-8100. We are available Monday through Friday, from 8:00 am to 5:00 pm and on Saturdays, from 7:00 am to 12:00 pm. You can also chat with a representative by visiting AthensServices.com/Customer-Service.

Athens is proud to be your waste and recycling services community partner. We greatly appreciate and thank you for your continued support.

Sincerely,

Athens Services
Family Owned and Operated since 1957